

As part of our promise to provide safe, clean water when you want it and need it, Rancho California Water District is committed to maintaining our equipment and delivery system to the highest industry standards.



As our pipes and equipment age, preventive maintenance and replacement becomes even more important for avoiding more costly emergency repairs, which keeps our rates among the lowest in the region and ensures reliability.

RCWD At-A-Glance

- Over **50** years in service
- More than **150,000** people served
- **100,000** acres of service area

RCWD delivers water to homes and businesses at a variety of elevations, or “pressure zones.” Electricity and pumping equipment are needed to supply our service area, which includes Temecula and parts of Murrieta and unincorporated southwestern Riverside County.



13 MILLION GALLON
Capacity



SURFACE RESERVOIR
— (Vail Lake) —

39 STORAGE RESERVOIRS

5 STORAGE RESERVOIRS
(recycled water)

5 WET WEATHER STORAGE PONDS
(recycled water)

Maximum pumping elevation: **2,850 feet**

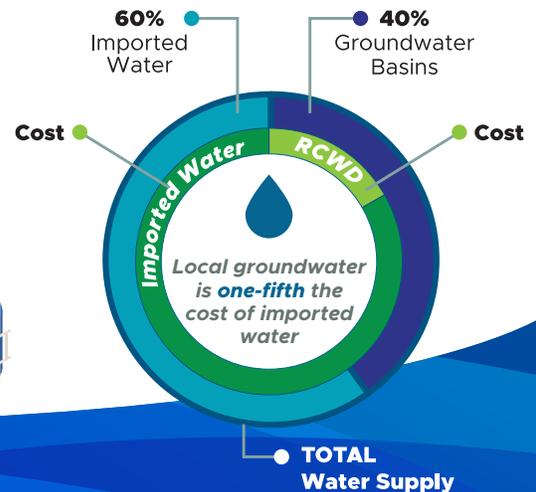
Elevation of surrounding foothills: **1,200 to 2,900 feet above sea level**, with slopes greater than 20%

Elevation of the valley floor: **900 to 1,200 feet above sea level**

970 MILES OF WATER MAINS

45,000 SERVICE CONNECTIONS

48 GROUNDWATER WELLS



Careful Management of District Resources is Part of Our Job

- RCWD is lucky to have a substantial groundwater supply. This local source is our most reliable and costs about five times less than imported water from Northern California and the Colorado River. Because we depend heavily on groundwater during the last drought, we have reduced pumping in the basin to allow it time to recover.
- We respond quickly to necessary repairs on our pipelines, pumping stations and local storage tanks to ensure reliable water deliveries now and for future generations.
- The District supports conservation by offering rebates to our customers for high-efficiency toilets, weather-based irrigation controllers and other water-saving appliances. We also offer **MyWaterTracker**, a digital platform that allows customers to track their water budget in real time.



Maintaining Service and Reliability



The District is considering changes to its water rates over the next two years to more closely align revenue with the cost of service. A decision by the Board of Directors later this year will be based on a rate study by an independent third party, which takes into account the cost of water, maintenance and upgrades of the system, chemicals needed for treatment, and more. For additional information about rates, visit us at ranchowater.com/rates.

Did You Know?



RCWD maintains nearly **1,000 miles** of pipes – about the distance between Temecula and Billings, Montana.



We sell an average of **71,000 acre-feet** of water per year – the amount found in **35,500** Olympic-size swimming pools.



Our service area is **larger than** the entire city of Philadelphia.



For the price of one cup of store-bought coffee, you can get about **1,585 gallons** of water from RCWD.